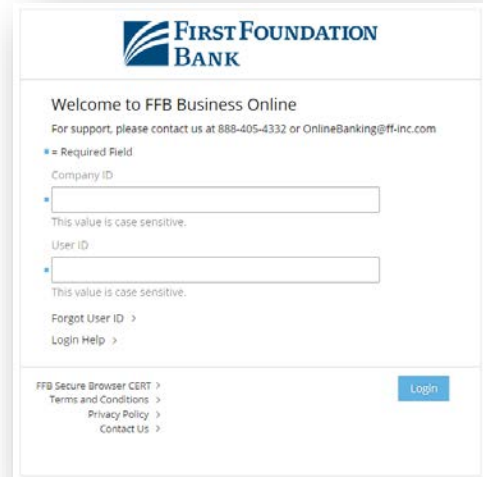
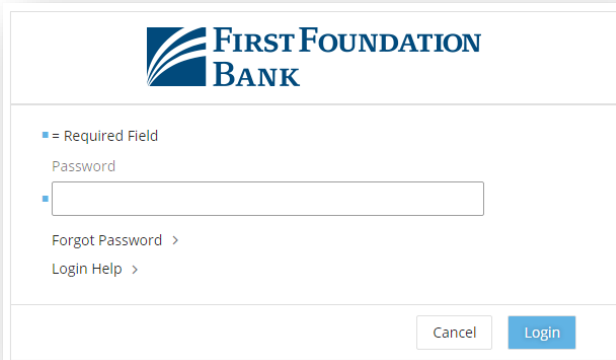


Business Online

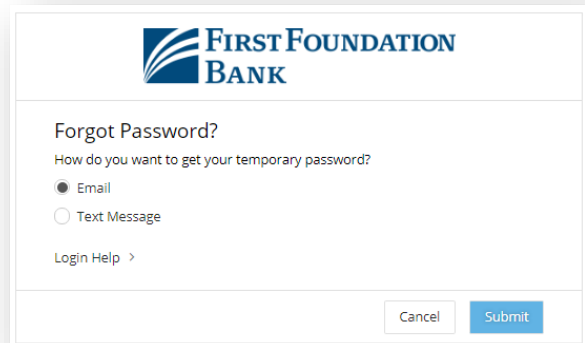
Password Self Reset Guide

If your password isn't working during your first time logging in or any time in the future, please follow these simple steps to get sent a new one!

1. At the login screen
<https://firstfoundation.olbanking.com/smallbusiness>, enter your Company and User IDs, then click "Login" to proceed

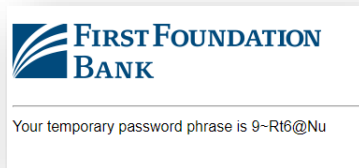


2. On the next screen, click on "Forgot Password"



3. Select how you would like to receive your temporary password and then click on "Submit"

4. It should take you to a page where you can enter a temporary password and set a new one. Based on your selection, you should receive an email or text with a temporary password, and can use it to complete the reset process on this page.

A screenshot of the "Forgot Password: Reset" web page. The page features the First Foundation Bank logo at the top. Below the logo, the heading "Forgot Password: Reset" is displayed. A message states: "A temporary password has been sent to you. Please do not close your browser until you have entered the information below to reset your password." There are three required fields: "Temporary Password", "New Password", and "Confirm Password". The "New Password" field includes a strength indicator showing "Strong". At the bottom right, there are "Cancel" and "Submit" buttons.

5. Once you click "Submit" it will confirm that the reset was successful and take you back to the login page where you can use your Company ID, User ID, and new password to log in.

We are here to help!

Visit the [Login and Upgrade Center](#), or contact us at 888-405-4332 or OnlineBanking@ff-inc.com for additional support.